

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2445
ANSWERED ON:28.03.2012
UNSATISFACTORY WLL SERVICES
Nagar Shri Surendra Singh;Sainuji Shri Kowase Marotrao

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether most of the telephone connections installed on WLL technique in the country particularly remote and rural areas are lying out of order;
- (b) if so, the details thereof, State-wise including Uttar Pradesh and Maharashtra and the reasons therefor;
- (c) the number of WLL telephone connections out of order as on date, State-wise;
- (d) whether the Government proposes to upgrade/modify this technique; and
- (e) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

- (a)&(b) Some of the telephone connections installed on WLL technology in the country including Uttar Pradesh and Maharashtra particularly in remote and rural areas are lying out of order. The WLL services provided by BSNL are, in general, working satisfactorily. However, due to poor availability of power supply, the in-built battery of the Fixed Wireless Terminals (FWT) at times, does not get charged properly causing interruption of services to the customers.
- (c) The number of faults in WLL telephone connections vary on day to day basis. However, maximum number of faults of WLL telephone connections are, in general, attended by BSNL within three days time.
- (d)&(e) No, Madam. BSNL has decided not to increase Code Division Multiple Access (CDMA) network coverage/capacity in future. BSNL is upgrading and augmenting its Global System for Mobile communications (GSM) based mobile service.