

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1371  
ANSWERED ON:21.03.2012  
PUBLIC SERVICES THROUGH MOBILE TELEPHONY  
Jindal Shri Naveen

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Government plans to utilise the mobile telephony platform to deliver public service to the citizens;
- (b) if so, the details thereof alongwith the set of services proposed to be delivered through this platform; and
- (c) the time by which these services are likely to be made available to the public?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

(a) Yes, Madam.

(b) To enable and expedite the utilization of the mobile telephony platform to deliver public services to citizens, Department of Electronics & Information Technology (DEIT), Ministry of Communications & Information Technology (MC&IT), Government of India, has notified the Framework for Mobile Governance in The Gazette of India Weekly, Issue No. 8, February 25 - March 2, 2012, Part I - Section I.

To ensure the adoption and implementation of the Framework for Mobile Governance, DEIT, Government of India, has undertaken the creation of the Mobile Service Delivery Gateway (MSDG), MSDG is the core infrastructure proposed to be developed and used as a shared infrastructure by Central and State Government Departments and Agencies for delivering public services through mobile devices. MSDG will serve as the channel between the citizen and the participating Government Department or Agency. DIT will provide the necessary guidance and assistance to all Government Departments and Agencies to deploy their services through MSDG for mobile Governance. DIT will also provide the necessary integration support to help Government Departments adopt mobile Governance for delivery of public services.

(c) As per a part of MSDG, the SMS Gateway has already been launched and can be readily deployed by Government Departments and Agencies for delivery of public services. The MSDG, with all its functionalities, is expected to be developed by March 2013.