

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2573
ANSWERED ON:29.03.2012
SAFETY AND COMFORT OF PASSENGERS .
Kurup Shri N.Peethambara

Will the Minister of RAILWAYS be pleased to state:

- (a) the action taken by the Railways for the safety of the passengers travelling with reserved tickets;
- (b) whether the travelling of passengers holding waitlisted tickets are permitted in Rajdhani and other trains in AC as well as Sleeper coaches; and
- (c) if not, the action being taken/proposed to be taken for the safety and comfort of the passengers travelling with confirmed tickets in these classes?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF THE UNSTARRED QUESTION NO. 2573 BY SHRI N. PEETHAMBARA KURUP TO BE ANSWERED IN LOK SABHA ON 29.03.2012 REGARDING SAFETY AND COMFORT OF PASSENGERS.

(a): Safety measures on Indian Railways envisage Accident Prevention and Mitigation directed towards Continuous Reduction in Risk Level to its Customers. This is being done by adopting new technologies and improvement in asset reliability to reduce human dependence. Efforts in this direction are multi-pronged.

'Policing' on Railways is a State subject and prevention of crime, registration of cases, their investigation and maintenance of law and order in Railway premises as well as on running trains are, therefore, the statutory responsibility of the State Governments, which they discharge through Government Railway Police (GRP) of the States concerned.

Railways maintain regular coordination with the State Governments to ensure better security to the travelling public as well as the Railway system. Regular coordination meetings are being held with Government Railway Police by

Important trains are being escorted by Government Railway Police and Railway Protection Force personnel in vulnerable sections to provide security to the travelling passengers.

Safety is accorded the highest priority by Indian Railways and all possible steps are undertaken on a continuing basis to prevent accidents and to enhance safety. These include timely replacement of over-aged assets, adoption of suitable technologies for upgradation and maintenance of track, rolling stock, signalling and interlocking systems, safety drives and inspections at regular intervals to monitor and educate staff for observance of safe practices.

(b) & (c): Waitlisted passengers are not authorized to board reserved coaches including Air Conditioned and Sleeper Coaches of Rajdhani/other Mail Express trains. To ensure comfort of passengers traveling with confirmed tickets, apart from deploying ticket checking staff in reserved coaches, regular and surprise checks are also conducted. If waitlisted passengers are found travelling in the reserved coaches, they are detained at the next scheduled stoppage of train, if no vacant accommodation is available. Those passengers not leaving the reserved coaches on being asked by ticket checking staff, are taken up under the extant provisions of Railways Act.