

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:4550

ANSWERED ON:06.08.2009

COMPUTERIZED RESERVATION CENTRE

Bali Ram Dr. ;Bavalia Shri Kuvarjibhai Mohanbhai;Bheiravdanji Shri Gadhvi Mukeshkumar;Dhotre Shri Sanjay Shamrao;Ganpatrao Shri Jadhav Prataprao;Rane Dr. Nilesh Narayan;Sharma Shri Madan Lal;Wankhede Shri Subhash Bapurao

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the criteria/norm for opening of a computerized railway reservation centre;
- (b) the details of the requests / representations received from various quarters including State Governments for opening of computerized railway reservation centres during the last two years, station-wise; and
- (c) the action taken by the Government on each of these proposals?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS( SHRI K. H. MUNIYAPPA )

- (a) : As per existing policy, computerized reservation facilities are generally provided at locations where the assessed potential is about 100 transactions per day. At places where assessed potential is less than 100 transactions, this facility is provided along with the Unreserved Ticketing System. Computer Reservation System is also provided at selected post offices.
- (b) : 490 requests/representations were received during the last two years for opening computerized reservation centres.
- (c) : Sanction has been given for opening of computerized reservation office at 270 locations.