

**GOVERNMENT OF INDIA  
HEALTH AND FAMILY WELFARE  
LOK SABHA**

UNSTARRED QUESTION NO:1638  
ANSWERED ON:23.03.2012  
TREATMENT FOR RETIRED CGHS BENEFICIARIES  
Patil Shri C. R.

**Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:**

- (a) whether certain difficulties are being faced by the retired Government servants in using the facilities provided by the empanelled hospitals;
- (b) if so, the details thereof;
- (c) whether the Government is considering to make CGHS treatment easier by allowing the retired Government servant to go directly to the empanelled hospitals without seeking the formal reference other than emergency from the area dispensaries;
- (d) if so, the details thereof;
- (e) whether the Government also proposes to make CGHS more userfriendly by providing better medical attendance free of cost to its retired employees through OPD of the empanelled hospital; and
- (f) if so, the details thereof?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI GHULAM NABIAZAD)

- (a) & (b): Continuous efforts are made to improve the functioning of CGHS. The services provided by CGHS through its Wellness Centres and the empanelled private hospitals and diagnostic centres especially to the retired Government servants have been widely appreciated. However, appropriate remedial measures are taken whenever any deficiency in service is reported or brought to notice.
- (c) to (f): No such proposal is under consideration.