

**GOVERNMENT OF INDIA
HUMAN RESOURCE DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:1178
ANSWERED ON:21.03.2012
CITIZEN'S CHARTER
Ponnam Shri Prabhakar

Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

- (a) whether Ministry has released Citizen's Charter; and
- (b) if so, the details of the objectives thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF HUMAN RESOURCE DEVELOPMENT (DR. D.PURANDESWARI)

(a) Yes, Sir.

(b) The Ministry of Human Resource Development has two Departments namely, the Department of School Education & Literacy and the Department of Higher Education. Both the Departments have their own separate Citizen's/Client's Charter. The objectives of these Citizen's/Client's Charters are to make aware their Clients/stakeholders about the programmes/schemes being implemented by this Ministry and process & procedure being followed for approval and release of funds for the proposals received under the schemes.