

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1399
ANSWERED ON:22.03.2012
TROLLEY FACILITIES
Pakkirappa Shri S.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways propose to extend the facility of Rail Yatri Sewaks with modern trollies across the country;
- (b) if so, the details thereof alongwith the list of stations where such facility is scheduled to be introduced through out the country, State-wise;
- (c) the time by which this facility is likely to be started to provide help to aged, disabled, senior citizens and women passengers;
- (d) the number of trollies being run under the cooperation of Railways and private institutes respectively; and
- (e) the target set up for increasing such facility?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) & (b): Instructions have been issued to the Zonal Railways to provide the facility of Modern Trolleys with Rail Yatri sevaks as a pilot project at 10 stations for a period of one year on open tender basis. The station-wise and state-wise details are as under:

S.No.	Station	State
1	Howrah	West Bengal
2	Sealdah	West Bengal
3	New Delhi	National Capital Territory of Delhi
4	Chhatrapati Shivaji Terminus	Mumbai Maharashtra
5	Mumbai Central	Maharashtra
6	Chennai Central	Tamilnadu
7	Chennai Egmore	Tamilnadu
8	Ahmedabad	Gujarat
9	Bengaluru City Junction	Karnataka
10	Thiruvananthapuram	Kerala

(c) to (e): At Howrah station, 50 Modern Luggage Trolleys with 175 Rail Yatri Sewaks were introduced with effect from 10/02/2011 and at Sealdah station, 20 Modern Luggage trolleys with 62 Rail Yatri Sewaks were introduced with effect from 29/08/2011 which are provided by the Service provider- State Bank of India.

At Mumbai Central, Ahmedabad and a few other stations Airport type luggage trolleys are provided on nominal charges.

In Bengaluru area (Bengaluru City railway station, Bengaluru Cantonment railway station, Yeswantpur railway station and Krishnarajapuram railway station) a total of 130 modern trolleys sponsored by private companies have been given free of cost to the licensed porters for carrying passenger luggage. Expansion of the scheme to other identified stations is planned in a phased manner.

