

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:194

ANSWERED ON:13.03.2012

SAFETY ARRANGEMENTS IN METRO TRAINS

Mishra Shri Mahabal ;Ramasubbu Shri S.;Singh Smt. Meena

Will the Minister of URBAN DEVELOPMENT be pleased to state:

- (a) Whether incidents of overcrowding, eve-teasing and accidents including commuters trapped in the doors of metro trains and dragged along the platforms have been reported;
- (b) If so, the details of such incidents reported and the corrective action taken thereon during the last three years and the current year;
- (c) Whether the Government has held any meeting with Delhi Metro Rail Corporation officials to suggest measures to check the said incidents/accidents;
- (d) If so, the details and the outcome thereof; and
- (e) The steps taken/safety arrangements being made to ensure the safety of commuters including women and to provide compensation of the affected persons?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI SAUGATA ROY)

- (a): Delhi Metro Rail Corporation Limited (DMRC) has informed that complaints of eve teasing and commuters getting trapped in door of metro train have been reported. However, crowding in train is within permissible parameters of passenger occupation under permissible limit of crowding in a metro train.
- (b): Four incidents of commuter's leg getting trapped in door of metro train and dragged have been reported in last four years. Details of commuter getting trapped in door of metro train and dragged with action taken are as under given annexure.