

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:424
ANSWERED ON:14.03.2012
CLOSING OF POST OFFICES
Shivanagouda Shri Shivaramagouda

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether many Post and Telegraph Offices in the country including Karnataka are closed;
- (b) if so, the details thereof, State-wise and the reasons therefor;
- (c) whether people from all walks of life are facing great hardships as a result thereof;
- (d) if so, whether the Government proposes to reopen the closed Post Offices; and
- (e) if so, the details thereof alongwith the closed Post & Telegraph Offices reopened/likely to be reopened?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

(a) & (b) Circle-wise details of Post Offices closed during 2008-09, 2009-10 & 2010-11 are at Annexure-I. Circle-wise details of Telegraph Offices closed during 2008-09, 2009-10 & 2010-11 are at Annexure-II. Post Offices are generally closed as a result of litigation and poor conditions of buildings etc. The Telegraph Offices are closed because the other efficient modes of communication like Mobile Telephones, Internet, etc. has impacted the Telegraph Services and the Telegraph traffic has reduced drastically.

(c) No, Madam. People are accessing postal services through nearby Post Offices. Telegraph Services are available in the country through state of art WTMS (Web based Telegraph Messaging System). Telegrams can also be booked on phone by dialing 1585 (Phonogram Services) from any BSNL telephone, local or STD/PCOs. Telegrams facility is also available in Customer Service Centres of BSNL in all Circles.

(d) & (e) Closed Post Offices are re-opened on availability of suitable accommodation and fulfillment of stipulated norms. As regard Telegraph Offices, there is no proposal for re-opening due to loss of revenue.