

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:513  
ANSWERED ON:15.03.2012  
E BOOKING OF RAIL TICKETS  
Venugopal Shri P.

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways are aware that e-booking of rail tickets takes lot of time to process e-ticketing;
- (b) if so, whether the Railway are considering to enhance the capacity of web server;
- (c) if so, whether the Railways have sought any opinion from the experts on the above issue; and
- (d) if so, the details thereof?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a) No, Madam. E-ticket booking normally does not take much time.
- (b) Does not arise
- (c) Does not arise.
- (d) Does not arise.