

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

STARRED QUESTION NO:45

ANSWERED ON:15.03.2012

MEDICAL AND EMERGENCY FACILITIES AT RAILWAY STATIONS

Singh Smt. Meena; Tagore Shri Manicka

Will the Minister of RAILWAYS be pleased to state:

- (a) whether certain instances highlighting the need for introducing/ improving the medical and emergency facilities for travelling railway passengers have been reported recently;
- (b) if so, the details thereof;
- (c) whether the Railways have taken any steps to set up emergency medical rooms/ first aid rooms with a doctor and provision of ambulances at major railway stations to cope with any emergency situations;
- (d) if so, the details thereof alongwith emergency equipment/ accessories proposed to be provided; and
- (e) the time by which it is likely to be set up?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI DINESH TRIVEDI)

(a) to (e) A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF STARRED QUESTION NO.45 BY SHRI MANICKA TAGORE AND SHRIMATI MEENA SINGH TO BE ANSWERED IN LOK SABHA ON 15.03.2012 REGARDING MEDICAL AND EMERGENCY FACILITIES AT RAILWAY STATIONS.

(a) & (b): Yes, Madam. An incident of a passenger getting injured while trying to board a locked and moving empty rake which was being placed on the platform, took place at Hazrat Nizamuddin railway station on 16.11.2011.

(c) to (e): Yes, Madam. Railways have established a system of rendering first aid to needy passengers at all railway stations. Front line railway staff at the stations are trained in rendering First Aid. Services of Railway doctors are available at railway stations on call basis. There is a list of nearby hospitals and doctors with the Station Masters, whose services are also availed of, in emergencies. In addition, services of Centralized Accident and Trauma Service (CATS) and Railway Ambulance are also used.

Northern Railway has set up "Emergency Equipment Rooms" at five major stations in Delhi area. These rooms are equipped with stretcher, trolley and wheel chair for patients, gas cutter, necessary medical facilities and other rescue equipments. Proposal to set up "Emergency Response Rooms" in other major stations is under consideration in the Ministry of Railways.