

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:3255  
ANSWERED ON:14.12.2011  
APPOINTMENT ON COMPASSIONATE GROUNDS  
Nagar Shri Surendra Singh

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether any norms have been laid down for appointment on compassionate grounds in Air India;
- (b) if so, the details thereof;
- (c) the details of the applications received by Air India for appointment on compassionate ground during each of the last three years and the current year;
- (d) the year-wise number of persons appointed on the said ground;
- (e) the details of such applications pending as on date; and
- (f) the time by which they are likely to be disposed off?

**Answer**

MINISTER OF OVERSEAS INDIAN AFFAIRS & MINISTER OF CIVIL AVIATION (SHRI VAYALAR RAVI)

(a)and(b): Yes, Madam. Consequent to merger of Air India and Indian Airlines, all the cases of compassionate appointments are to be considered in subsidiary companies of Air India on a fixed term basis initially for a period of three years on a consolidated salary, provided they fulfil the laid down eligibility criteria. The period of such engagement can be extended on the basis of performances of the individual.

(c): During the years 2008, 2009, 2010 and 2011 (upto 31.10.2011) Air India has received 79, 54, 48 and 25 applications respectively for appointment on compassionate ground.

(d): No appointments were made in Air India on compassionate ground during the year 2008, 2010 and 2011 (upto 31.10.2011). However, one person was appointed during the year 2009.

(e): During 2008, 2009, 2010 and 2011 (upto 31.10.2011), total pending applications are 79, 53, 48 and 25 respectively.

(f): As per the guidelines issued for the merged entity for compassionate appointments, 106 eligible candidates were called for selection of Customer Agents, out of which 48 appeared for personal interview. 42 candidates found suitable have been offered appointment in one of the subsidiary companies of Air India. However, only four candidates have joined as Customer Agents.