

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3350  
ANSWERED ON:14.12.2011  
OUTSOURCING OF JOBS BY BSNL  
Alagiri Shri S. ;Ganpatrao Shri Jadhav Prataprao

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Public Sector Units including BSNL and MTNL under the Ministry are outsourcing their jobs/works for development of telecom facilities in the country, particularly in rural areas;
- (b) if so, the details thereof and the reasons therefor;
- (c) the details of agreements signed by BSNL and MTNL with other private parties along with the nature of works outsourced during the last three years and the current year; and
- (d) the reaction of the Government thereon?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

(a) to (d) Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) are outsourcing some of their non-core functions like security services, housekeeping services, operation and maintenance of A/C plants, infrastructure maintenance, cable laying and data feeding etc to manage these functions economically and efficiently. The field units of BSNL and MTNL while outsourcing the works sign the agreements with terms and conditions which are framed in accordance with the tender documents.