

**GOVERNMENT OF INDIA
PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA**

UNSTARRED QUESTION NO:4592
ANSWERED ON:21.12.2011
COMPUTERISATION OF ALL NON SENSITIVE FILES
Mani Shri Jose K.

Will the Minister of PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

- (a) whether the Government proposes to computerize all non-sensitive files so as to reduce the burden of RTI applicants;
- (b) if so, the steps being taken by the Government in this regard; and
- (c) if not, the reasons therefor?

Answer

Minister of State in the Ministry of Personnel, Public Grievances and Pensions and Minister of State in the Prime Minister's Office.
(SHRI V. NARAYANASAMY)

(a) to (c): Yes, Madam. The Government of India, in recognition of the long-felt need for efficiency in Government processes and service delivery mechanisms, has included e-Office as one of the Mission Mode Projects (MMP) under the National e-Governance Plan (NeGP). The e-Office MMP is aimed at introducing the concept of Less Paper and efficient Offices in all the Government of India Offices. The broad objectives of e-Office are as below:

- a) To improve efficiency, consistency and effectiveness of government responses.
- b) To reduce turnaround time and to meet the demand of the citizen charter.
- c) To provide for effective resource management to improve the quality of administration.
- d) To enhance transparency and accountability.
- e) To provide cost effective and environment friendly e-storage facility.

The project was launched at three pilot locations namely Department of Administrative Reforms & Public Grievances, e-Governance Division of Department of Information Technology and Training Division of Department of Personnel & Training in September, 2010.