

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2382

ANSWERED ON:08.12.2011

MEDICAL AND EMERGENCY FACILITIES AT RAILWAY STATIONS

Angadi Shri Suresh Chanabasappa;Azad Shri Kirti (Jha);Das Gupta Shri Gurudas;Gavit Shri Manikrao Hodlya;Hazari Shri Maheshwar ;Ray Shri Rudramadhab ;Singh Shri Radha Mohan;Sugumar Shri K. ;Thomas Shri P. T.;Upadhyay Seema;Verma Smt. Usha

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways are aware about a recent incident at Hazrat Nizamuddin Railway Station in which a person died due to being trapped between platform and train and subsequently not getting immediate medical attention;
- (b) if so, the details of the enquiry conducted into the said mishap and the action taken by the Railways thereupon alongwith the compensation announced by the Railways in this regard;
- (c) whether in light of the said mishap, the Railways have any plans to make available the medical/emergency facilities such as doctors and other medical staff/equipment as well as ambulance facility at all the major railway stations; and
- (d) if so, the details thereof alongwith the other measures taken/being taken by the Railways for improving the emergency response system at Railway Stations?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H.MUNIYAPPA)

(a)&(b) Yes, Madam. An incident of a passenger getting stuck between the footboard of a coach of Train No.12416 and the platform coping at Hazrat Nizamuddin station took place on 16.11.2011. All efforts were made by the railway staff, present at the station, to provide immediate help. An enquiry has revealed that quick and swift action was taken and there was no laxity on the part of railway officials. Compensation for death/injury in train accident/untoward incident as defined under section 124/124-A of the Railway Act, 1989 is paid by the Railways after a claim is decreed by the Railway Claims Tribunal and Railway is satisfied with the decree.

(c)&(d) At five major railway stations in Delhi, "Emergency Equipment Rooms", with all the necessary equipments have been set up to deal with any emergent situation. A proposal for providing an ambulance at these stations has also been initiated. In addition, First Aid Rooms have been set up at Chennai Central (Southern Railway) and Howrah (Eastern Railway) along with ambulances. Modality of opening more First Aid Rooms in other major stations shall be explored.