

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2321  
ANSWERED ON:08.12.2011  
IRCTC TOUR PACKAGE FOR THE ELDERLY PERSONS  
Ramasubbu Shri S.

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether several instances of elderly people falling ill during the Indian Railway Catering and Tourism Corporation (IRCTC) package tours have come to the notice of the Railways;
- (b) if so, the details thereof;
- (c) whether any steps are being taken to ensure medical facilities to the elderly people and to make their travel hassle free and comfortable; and
- (d) if so, the details thereof?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a)&(b): Yes, Madam. Out of the 69716 tourists availed Indian Railway Catering and Tourism Corporation (IRCTC) tour packages during the current year, 32 tourists have been reported to fall sick; most of them were of 50 years and above.

(c)&(d): For providing treatment facilities, all passenger carrying trains are provided with First Aid Boxes. Augmented First Aid Boxes have been provided with the Train Super intendants of Rajdhani/Shatabdi Express Trains and Guards of nominated trains. The front line staff viz. Train Superintendents, Train Conductors, Travelling Train Ticket Examiners, etc. are also trained in rendering First Aid. Refresher courses in First Aid are organized periodically for such staff. Trains can also make unscheduled halts, if necessary, at the stations en-route, in emergencies. Every Station Master has details of doctors, nursing homes, clinics, and hospitals etc., both Government and Private, in the vicinity of the station, so that their services could be availed, in emergencies.