

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2440

ANSWERED ON:08.12.2011

CARELESSNESS IN TRAIN OPERATION

Bajirao Shri Patil Padamsinha ;Sukur Shri Jadhav Baliram

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways are aware that a special train which left Trugali to Varanasi via Bhubneshwar on 06th September, 2011 diverted the scheduled route and through three railway divisions in Andhra Pradesh before the gaffe was noticed;
- (b) if so, whether this gaffe was the result of a communication gap and created chaos amongst the passengers;
- (c) if so, whether any enquiry has been initiated by the Railways in this regard; and
- (d) if so, the outcome of the enquiry with the measures taken/being taken by the Railways to check the recurrence of such incidents and action proposed to be taken against the erring officials?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H.MUNIYAPPA)

- (a) A special train booked on Full Tariff Rates (FTR) scheduled from Tirupati to Puri inadvertently got diverted on 07.09.2011 from Vijayawada towards Balharshah instead of scheduled route towards Vishakhapatnam over only one Division on South Central Railway. This error was noticed at Warangal station and corrective action was immediately taken and train was returned back on scheduled route. (b) Yes, Madam. The error was due to relay of wrong route by coaching depot, Tirupati. (c) Yes, Madam. (d) The matter has been investigated by South Central Railway and disciplinary action has been taken against officials responsible to avoid recurrence of such incidences.