

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1783
ANSWERED ON:01.12.2011
TOKEN SYSTEM FOR RESERVATION
Singh Shri Rakesh

Will the Minister of RAILWAYS be pleased to state:

- (a) whether token system for reservation under all zones of Railways in the country is in place;
- (b) whether this system has been discontinued after its failure in several zones at various stations;
- (c) whether complaints in this regard have been received regarding inconvenience caused to passengers in Jabalpur division;
- (d) if so, the details thereof ;
- (e) whether the system is being misused by touts; and
- (f) if so, the details thereof and the steps being taken to remove the shortcomings of this system?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a): At present, token system for reservation is functioning at several locations on eleven Zonal Railways.
- (b): At two locations this facility has been discontinued due to technical reasons.
- (c): No such complaint has been reported.
- (d): Does not arise.
- (e): No such case has come to notice.
- (f): Does not arise.