

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1721  
ANSWERED ON:01.12.2011  
CONGESTED RAILWAY STATIONS  
Dhotre Shri Sanjay Shamrao;Mandal Shri Mangani Lal

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways have identified the highly congested stations and the stations which are in a very dilapidated condition across the country;
- (b) if so, the details thereof, zone-wise alongwith the reasons therefor; and
- (c) the details of steps taken/proposed to be taken in this regard ?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 1721 BY SHRI SANJAY DHOTRE AND SHRI MANGANI LAL MANDAL TO BE ANSWERED IN LOK SABHA ON 01.12.2011 REGARDING CONGESTED RAILWAY STATIONS.

(a): Railway Stations are identified and classified on the basis of passenger earnings and not on the basis of congestion which is not quantifiable. The scale of amenities to be provided at each category station is prescribed on basis of volume of traffic handled at the stations.

Railway stations are not allowed to remain in dilapidated condition. Wherever renovation/reconstruction of station buildings is required, the same is taken up based on importance, relative needs and availability of funds.

(b) & (c): As part of station improvement, Railways execute various works aimed at decongesting the stations, such as, widening and extension of platforms, remodelling of station building, expansion of circulating areas, augmentation of foot-over-bridge, construction of sub-ways etc. which is an ongoing process. Besides, following steps are taken by Railways to decongest the Railway Stations:

1. Running of trains have been rationalized in some terminals so as to achieve the objectives of automatic dispersal of passengers as under:-

(i) Special trains are introduced touching only one terminal point so as to avoid rush at all the terminals in the same area.

(ii) Similarly certain trains have been rescheduled in such a manner that they do not pass through all the terminals in the same city.

(iii) In trains in which there is a lot of rush, these are being originated from end platforms so as to avoid passengers using the foot-over-bridges.

2. Drives are launched from time to time to remove beggars/urchin from the platforms.

3. Haphazard stacking of parcels/packages at platforms too hinders the free movement of passengers. Instructions are issued from time to time to the Station Managers/Supervisors to ensure proper stacking of parcel consignments.

4. Ensuring placement of trains at platforms in such a fashion that the dispersal of passenger becomes smooth. Such problems are also addressed during the regular review of time tables.

5. Modern security gadgets like Closed Circuit Televisions are being installed to monitor the crowd management.

6. The sale of platform tickets is regulated during festival and other holiday seasons when there is heavy rush.