

**GOVERNMENT OF INDIA
FINANCE
LOK SABHA**

UNSTARRED QUESTION NO:711
ANSWERED ON:25.11.2011
ATMS
Reddy Shri K. Jayasurya Prakash

Will the Minister of FINANCE be pleased to state:

- (a) whether the State Bank of India (SBI) has any proposal to open more than ten thousand ATMs in the country;
- (b) if so, the details worked out so far;
- (c) whether the SBI has taken any steps to make such ATMs, blind friendly; and
- (d) if so, the details thereof alongwith the parameters adopted and guidelines issued in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI NAMO NARAIN MEENA)

(a)&(b): No, Sir.

(c)&(d): State Bank of India (SBI) has reported that select ATMs in various centers were enabled for Visually challenged. SBI has further reported that a separate card 'Drishti' has been issued to the visually challenged. Braille stickers have been affixed at various slots at ATMs, audio support has been enabled at the ATMs. Necessary instructions have been issued by SBI to operating functionaries to provide guidance and necessary orientation for the users.