

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:266  
ANSWERED ON:23.11.2011  
CLOSING OF BSNL OFFICES  
Jakhar Shri Badri Ram

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether Bharat Sanchar Nigam Limited (BSNL) has closed its several offices in the rural areas;
- (b) if so, the details thereof and the reasons therefor, State-wise including Rajasthan;
- (c) the details of guidelines/criteria adopted for closing/relocating/merging of these offices; and
- (d) the steps taken by the Government to ensure that such relocation/closing does not cause inconvenience to public?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

- (a) No, Madam.
- (b) Does not arise in view of (a) above.
- (c) & (d) Bharat Sanchar Nigam Limited (BSNL) takes its decision of closing/relocating/ merging of its offices based on techno-commercial considerations while keeping in view that no inconvenience is caused to public.