

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:550

ANSWERED ON:24.11.2011

CHANGE IN TATKAL RESERVATION

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Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have recently brought certain changes regarding the booking of Tatkal tickets;
- (b) if so, the details thereof and the rationale behind such move;
- (c) whether these changes will be applicable for online booking of Tatkal tickets as well; and
- (d) if so, the details thereof ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a): Yes, Madam.

(b): With a view to reduce the chances of misuse of Tatkal scheme, instructions have been issued to make the following modifications in Tatkal scheme:-

(i) Advance Reservation Period of Tatkal scheme shall be reduced from two days to one day.

(ii) Refunds shall not be granted on confirmed Tatkal tickets except in case of special circumstances like late running of train by more than three hours, cancellation of trains, etc.

(iii) Duplicate Tatkal ticket shall not be issued under normal circumstances. In exceptional cases Duplicate Tatkal tickets to be issued on payment of full fare including Tatkal charges.

(iv) Tatkal tickets shall be issued only on production/indication of one of the 8 prescribed proofs of Identity mentioned in the scheme. The passenger is required to carry the same proof of Identity during the journey.

(v) Authorized agents have been denied access to Tatkal booking both through internet as well as across the computerized PRS counters between 08:00 hrs & 10:00 hrs.

(vi) A restriction of booking of a maximum of four passengers per PNR on Tatkal ticket has been placed.

(vii) Web service agents have been permitted to book only one Tatkal ticket per train per day on internet after 10:00 a.m.

(c): Yes, Madam.

(d): Changes mentioned above are applicable to the tickets issued through computerised Passenger Reservation System (PRS) as well as those booked through internet. The only difference is that in case of tickets booked through PRS, photocopy of the Identity Card has to be enclosed alongwith requisition form whereas in case of the tickets booked through internet, the passenger has to indicate the number of proof of Identity at the time of booking on the internet.