GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:283
ANSWERED ON:23.11.2011
ON TIME PERFORMANCE OF AI
Sardinha Shri Francisco

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Air India is making efforts to improve its on-time performance;

(b) if so, the details thereof; and

(c) the results yielded so far?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF OVERSEAS INDIAN AFFAIRS & MINISTER OF CIVIL AVIATION (SHRI VAYALAR RAVI)

(a), (b) and (c): Air India has implemented IOCC (Integrated Operations Control Centre) and HCC (Hub Control Centre) in T3 at Delhi in October, 2011. The management and control of the entire Air India network has been shifted to IOCC. The IOCC conducts daily review meetings with all stations to address issues related to on- time performance.

The following measures are also taken to improve the On-time performance(OTP):

(i) Monitoring and ensuring of timely closures of check-in counters and departure.

(ii) Strict adherence to the procedure enumerated in DGCA Circular No. 23-11/2004-RD dated October 21, 2009 to mitigate flight delays.

(iii) Increase in Block Time/Turn-around time for flights across the network to avoid consequential/delays at intermediate points.

(iv) Strict monitoring of availablity of aircraft, Crew, Engg. and other critical resources.

With these efforts, Air india has been able to achieve more than 80% punctuality in October 2011.