

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2625
ANSWERED ON:17.08.2011
E GOVERNANCE
Naqvi Shri Zafar Ali

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the details and salient features of the services provided by the Common Service Centres (CSCs) under e-governance;
- (b) the role played by private players and Non-Governmental Organisations(NGO) in the implementation of various projects under the scheme;
- (c) the number of Village Level Entrepreneurs (VLEs) under PPP mode in the country;
- (d) whether the functions of the VLEs are being affected due to financial constraints;and
- (e) if so, the action taken by the Government in this regard?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

- (a): The Common Service Centers (CSCs) are delivering Government to Citizen (G2C) and Business to Citizen (B2C) Services. A list of various services offered by the States is enclosed as Appendix-I.
- (b): The Common Services Centers Scheme is being implemented under a three tier Public Private Partnership (PPP) framework under which Service Center Agencies are (Private Sector entities and NGOs) are responsible for setting up of CSCs. Government provides revenue viability gap funding for four years. Services Centre Agencies are selected by the States through a competitive bidding process. The Service Center Agencies (SCAs) run the CSCs through Village Level Entrepreneurs (VLEs).
- (c): As on 31st July, 2011, around 96,000 CSCs have been rolled out which are operated by Village Level Entrepreneurs.
- (d) and (e): Yes, Sir. It has been reported that some VLEs are impacted due to financial constraints. Department of Information Technology has advised the State Governments to expedite delivery of Government to Citizen (G2C) services through CSCs.