

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3863
ANSWERED ON:25.08.2011
ARRANGEMENTS FOR WAITLISTED PASSENGERS
Singh Shri Bhupendra

Will the Minister of RAILWAYS be pleased to state:

- (a) whether any arrangement exists for the waitlisted passengers in the event of non-availability of reserved berths;
- (b) if so, the details thereof;
- (c) whether the reservation charges for waitlisted are not refunded;
- (d) if so, the reasons therefor;
- (e) whether the Railways proposes to consider refunding of the reservation charges to waitlisted passengers;and
- (f) if so, the details thereof and if not, the reasons therefor?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) and (b): In the event of non-availability of reserved berths, passengers whose tickets remain waitlisted after preparation of reservation chart are granted refund of fare as per prescribed rules. Apart from this, unreserved accommodation in Mail/Express trains is also available which can be utilised by passengers for performing their journeys.

(c): No, Madam. Fare including reservation charge is refunded to passengers who remain waitlisted after preparation of chart. However, Railways levy a nominal clerkage of rS 20/- per passenger.

(d) to (f): Do not arise.