

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2959
ANSWERED ON:18.08.2011
RUSH AT TICKET COUNTERS
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Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have authorised some private agencies for the issuance of ordinary railway tickets at major railway stations of the country with a view to curtail crowd at railway stations;
- (b) if so, the location-wise details of railway stations where booking counters have been set up outside the railway stations; and
- (c) the number of agencies proposed to be authorised for this purpose in near future?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a): With a view to facilitate passengers in getting unreserved tickets, Jan Sadharan Ticket Booking Sewaks (JTBS) for selling unreserved tickets through Unreserved Ticketing System(UTS) terminals located in the city /town area have been appointed on Zonal Railways. However, JTBS are not authorised to sell tickets from the railway station premises.
- (b): Location-wise details of JTBS are enclosed as Appendix.
- (c): JTBS are appointed by Zonal Railways keeping in view the demand pattern and this is a continuous process.