

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2773
ANSWERED ON:18.08.2011
LACK OF BASIC AMENITIES IN BHUBANESHWAR RAJDHANI TRAIN
Pangi Shri Jayaram

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are aware of the fact that food in Delhi-Bhubaneswar Rajdhani Train are not being served according to the prescribed menu;
- (b) if so, the reasons therefor and the corrective steps taken in this regard;
- (c) whether the Railways have taken note of the lack of basic amenities in the said train; and
- (d) if so, the remedial steps being taken in this regard?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a) to (d): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO. 2773 BY SHRI JAYARAM PANGI TO BE ANSWERED IN LOK SABHA ON 18.08.2011 REGARDING LACK OF BASIC AMENITIES IN BHUBANESHWAR RAJDHANI TRAIN.

(a) and (b): Food in Delhi-Bhubaneswar Rajdhani Express Train is being served according to the prescribed menu. However some occasional aberrations have come to notice during the period April –June, 2011. Two complaints were received regarding less quantity of meals and action has been taken against the staff responsible. Supervisory staff are nominated at all meal pick up points and in trains to check service as per prescribed menu.

(c) and (d): Railways endeavor to maintain and improve upon the standard of amenities in the trains, including New Delhi - Bhubaneswar Rajdhani train. Regular maintenance and upkeep of coaches, is carried out during laid down maintenance schedules in open line as well as periodical overhauls in the Railway Workshops. Special Drives are launched to monitor the passenger amenities in trains.