GOVERNMENT OF INDIA RAILWAYS LOK SABHA

UNSTARRED QUESTION NO:1986 ANSWERED ON:11.08.2011 FREE MEALS FOR TRAIN DELAY Mutternwar Shri Vilas Baburao

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have decided to provide meals and water free of cost to the passengers in case the Rajdhani/Shatabdi trains are running late;
- (b) if so, the criteria adopted for this purpose;
- (c) whether this facility would be made available in some more trains also; and
- (d) if so, the time by which it is likely to be done?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a) and (b): Yes, Madam. As per recent instructions issued on 27.05.2011, whenever any Rajdhani/Shatabdi /Duronto Express trains are running late from its schedule time by more than two hours, meals would be provided, including packaged drinking water, free of cost as per the service timings to the passengers on-board of these trains irrespective of sector wise service provided for its normal run subject to practical feasibility.
- (c) and (d): This facility is only provided in all Rajdhani/Shatabdi/Duronto Express trains where catering charges are included in the ticket fare.