

**GOVERNMENT OF INDIA  
TOURISM  
LOK SABHA**

UNSTARRED QUESTION NO:975  
ANSWERED ON:05.08.2011  
HOTEL INDUSTRY  
Siricilla Shri Rajaiah

**Will the Minister of TOURISM be pleased to state:**

- (a) whether the hotel industry suffers 30 percent supply deficit as far as demand for quality manpower is concerned in the country;
- (b) if so, the details thereof, State-wise including Andhra Pradesh during the last three years; and
- (c) the steps being taken/proposed to be taken to correct the situation in the remaining 11th Five Year Plan period?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF TOURISM (SHRI SULTAN AHMED)

(a) & (b): As per the report of the Market Pulse (an agency commissioned by the Ministry of Tourism for manpower study in the hospitality and tourism sector) of the year 2004 and 2011 (provisional), a substantial skill gap exists in the hospitality sector. However, the Ministry of Tourism does not assess the gap State-wise.

(c): The Ministry of Tourism has put in place a multi-pronged strategy to reduce the skill gap. This includes:

- i) expansion of institutional infrastructure for training and strengthening of existing;
- ii) broad basing of hospitality education through Industrial Training Institutes, Polytechnics Institutes, Universities, Colleges and schools;
- iii) conduct of short duration training courses for creating employable skills under Hunar se Rozgar; and
- iv) skill certification of the existing service providers.