

**GOVERNMENT OF INDIA  
AGRICULTURE  
LOK SABHA**

UNSTARRED QUESTION NO:2276  
ANSWERED ON:21.07.2009  
TOLL FREE NUMBER FACILITY FOR FARMERS  
Ponnam Shri Prabhakar

**Will the Minister of AGRICULTURE be pleased to state:**

- (a) whether the Government is providing guidance to the farmers from toll free number(s); and
- (b) if so, the details of such a scheme in various States including Andhra Pradesh?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE AND MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (PROF. K.V. THOMAS)

(a): Yes, Madam.

(b): Kisan Call Centre (KCC) is a Scheme of Department of Agriculture & Cooperation (DAC), Ministry of Agriculture, Government of India, functioning since 21st January, 2004 and working in 25 different locations of the country covering all the States/UTs including Andhra Pradesh. KCC provides guidance to farmers through the toll free number 1800-180-1551 in local dialects to farmers' queries on all aspects of agriculture and allied subjects. The Kisan Call Centre Services are accessible through all telephone networks including mobile phones from 6 A.M. To 10 P.M. on all seven days of the week.

The State-wise details of the KCCs are annexed. As regards the Kisan Call Centre for Andhra Pradesh, the Kisan Call Centre is located in Hyderabad. Kisan Call Centre, Hyderabad received 1,07,528 calls till June, 2009.