

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

UNSTARRED QUESTION NO:912
ANSWERED ON:04.08.2011
DELAY IN DELIVERY OF LPG CYLINDERS
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Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) the time lag between registering a request and actual delivery of LPG refill for metropolitan cities, other cities and rural areas ;
- (b) whether the time lag is predominately very large for rural areas ;
- (c) if so, the reasons therefor ; and
- (d) the details of measures being taken by the Government to ensure refilling of LPG cylinders in a shorter span of time ?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS(SHRI R. P. N. SINGH)

(a) to (c) : Public Sector Oil Marketing Companies (OMCs) have instructed all their distributors to effect the supply of LPG cylinder to the genuine registered domestic customers within 48 hours of refill booking under normal circumstances. However, at times due to product constraints, strikes, road breaches, floods, unplanned shutdown, natural calamities etc., there are delays in refill supplies. As far as rural areas is concerned, villages outside trading area of the distributor which extends upto 15 km radius, the time lag for delivery of cylinders extends to more than 48 hours in some cases.

(d) : Government has advised OMCs to ensure timely supplies of LPG in the country by operating the bottling plants on Sundays & holidays and during extended hours.