

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:1148
ANSWERED ON:05.08.2011
TREATMENT OF OLD PERSONS
Singh Shri Rakesh

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the old persons and patients have to stand in long queues for hours for treatment in the CGHS Dispensaries;
- (b) if so, the measures taken/proposed by the Government to deal with the same;
- (c) whether a number of needy patients have to return without getting treatment in view of the 'first come first served' token system; and
- (d) if so, the details thereof and the remedial steps taken by the Government in this regard?

Answer

THE MINISTER OF HEALTH & FAMILY WELFARE (SHRI GHULAM NABIAZAD)

(a) & (b): No. As per existing instructions, CGHS Wellness Centres are required to arrange separate queues for the benefit of Senior citizens.

(c) & (d): No such instances have been reported.