

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:964
ANSWERED ON:05.08.2011
SETTING UP OF BPO
Adsul Shri Anandrao Vithoba

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government has decided to set up a Business Process Outsourcing (BPO) to verify personal details of beneficiaries of Government Health Projects;
- (b) if so, the details of the scheme chalked out therefor;
- (c) whether it is true that four out of ten names of beneficiaries of vaccination programme were incorrectly filed;
- (d) if so, whether the Government has requested the States to furnish accurate data of all children and pregnant mothers who had benefited from the vaccination programmes; and
- (e) if so, the response of the States thereon?

Answer

THE MINISTER OF HEALTH & FAMILY WELFARE (SHRI GHULAM NABI AZAD)

(a) & (b) The Government has decided to set up a helpdesk agency to validate the data received through the Mother and Child Tracking System (MCTS), create awareness about the health programmes and to provide guidance to the health workers and the beneficiaries.

(c) to (e) The uploading of the name based information of beneficiaries on the MCTS and improving its quality is a continuous process. The Government of India (GOI) is in constant touch with the States and Union Territories through regular review meetings and written communications to improve the quality of data and its use. The response of the states has been quite encouraging in this quite encouraging in this regard.