

**GOVERNMENT OF INDIA
EXTERNAL AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:3517
ANSWERED ON:29.07.2009
OPENING OF NEW PASSPORT OFFICES PASSPORT SEVA KENDRAS
Dubey Shri Nishikant ;Mahajan Smt. Sumitra

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether the Union Government has received any proposals for setting up new Passport Offices/Passport Seva Kendras in the country including Indore in Madhya Pradesh;
- (b) if so, the details thereof including the locations identified for the purpose; and
- (c) the norms/criteria for identification of locations for setting-up of new Passport Offices/Passport Seva Kendras in the country?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI S.M. KRISHNA)

(a) to (c) Government has embarked on Passport Seva Project (PSP) to comprehensively transform Passport Service Delivery under the network of existing Passport Offices. Under the Project's existing scope, 77 Passport Seva Kendras (PSK) are going to be established across the country. The PSK locations were identified on the basis of the number of passport applications received from the respective regions. The list of proposed PSK locations is attached herewith. Government hopes that the implementation of Passport Seva Project would provide timely, transparent and efficient delivery of passport related services.