

**GOVERNMENT OF INDIA  
URBAN DEVELOPMENT  
LOK SABHA**

UNSTARRED QUESTION NO:403  
ANSWERED ON:02.08.2011  
TECHNICAL SNAGS IN DELHI METRO RAIL  
Ramasubbu Shri S.

**Will the Minister of URBAN DEVELOPMENT be pleased to state:**

- (a) whether Delhi Metro Rail is frequently facing the problem of technical snags resulting in slow speed, overcrowding, delay and stampede and other operational problems in the recent past few months;
- (b) if so, the details thereof;
- (c) whether the DMRC has taken any steps for the smooth and hassle free operations of metro rail services;
- (d) if so, the details thereof; and
- (e) if not, the reasons therefor?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI SAUGATA ROY)

(a) to (e): No, Madam. Delhi Metro Rail Corporation (DMRC) has reported that there has been no major technical snags during last six months. Only 0.1% trip kilometer have been cancelled over scheduled trip kilometers. It is DMRC's constant endeavour to provide punctual, reliable, safe and comfortable commuting to all our patrons with DMRC maintaining punctuality of more than 99.5% during recent months. To ensure this, all failures are analyzed and corrective actions taken. Simultaneously, 4-car trains are being converted to 6-car trains.