

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3257
ANSWERED ON:16.03.2011
UNSATISFACTORY MOBILE SERVICE
Bhujbal Shri Sameer

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the MTNL mobile numbers are not working satisfactorily during roaming including those provided to Members of Parliament;
- (b) if so, the details thereof and reasons therefor; and
- (c) the action taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT)

(a) to (c) Mahanagar Telephone Nigam Limited (MTNL) is in general meeting the Quality of Service (QoS) benchmarks prescribed by Telecom Regulatory Authority of India (TRAI) in respect of mobile services. To further improve the QoS, MTNL is also augmenting its mobile network progressively so as to enhance coverage and capacity. MTNL is also optimizing its mobile network continuously for its performance.