

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3361
ANSWERED ON:16.03.2011
QUALITY OF AEROGRAMS
Kumar Shri P.;Sivasami Shri C.

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether complaints regarding the quality of aerograms in the postal department been received;
- (b) if so, the details thereof;
- (c) whether the Government proposes to replace old aerograms with new ones which meet international standards; and
- (d) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

(a) & (b) Yes, Madam. There had been complaints regarding quality of paper of aerograms sold at the counters by the Post Offices in India. On receiving complaints from the public, the matter was enquired into and it was noticed that there was some sale of old Aerogrammes of 56 GSM of denomination Rs 6.50 made of inferior quality of paper from some post offices in India.

(c) & (d) The sale of inferior quality of Aerogramme of 56 GSM with denomination of Rs 6.50 have been ordered to be withdrawn from the Post offices in India. All Heads of Postal Circles have been directed to dispose of such dead stock of inferior quality of Aerogramme of 56 GSM under relevant rules. At present, Aerogrammes of 70 GSM of good quality with denomination Rs 8.50 are being sold at the counters of Post Offices in India.