

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:4219  
ANSWERED ON:03.08.2009  
UNSOLICITED CALLS  
Dubey Shri Nishikant

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Government has received complaints against unsolicited calls being made at odd hours time;
- (b) if so, the details of the cases reported during each of the last three years and the current year; and
- (c) the steps taken/being taken by the Government in this regard?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT)

(a) & (b) A total of 791 complaints in respect of unsolicited commercial communications has been received upto 30.06.2009 as per details given below.No record of complaints is kept/maintained separately for unsolicited calls received during odd hours.

Period	2006-07	2007-08	2008-09	2009-10	Total
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(upto 30th June 2009)

No. of	Data not	180	478	133	791
Complaints	maintained				

The Regulations on unsolicited commercial communications has been issued during 2007-08. Hence,data for 2006-07 was not maintained.

(c) Complaints are forwarded to the concerned Service providers for taking necessary action.