

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:2076  
ANSWERED ON:09.03.2011  
CANCELLATION OF NON-REFUNDABLE AIR TICKETS  
Ponnam Shri Prabhakar;Siricilla Shri Rajaiah

**Will the Minister of CIVIL AVIATION be pleased to state:**

(a) whether domestic airlines, both in public and private sectors, have agreed to refund passengers all costs barring the base fare if a non-refundable air ticket is cancelled;and

(b) if so, the details thereof and the implementation status thereof?

**Answer**

MINISTER OF OVERSEAS INDIAN AFFAIRS & MINISTER OF CIVIL AVIATION (SHRI VAYALAR RAVI)

(a) and (b):- Scheduled domestic airlines have a policy on refund of airfare in case of cancellation, which is displayed on their respective websites.