

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1177
ANSWERED ON:03.03.2011
PROFITS EARNED BY IRCTC
Ramasubbu Shri S.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Indian Railways Catering and Tourism Corporation (IRCTC) has earned profits in last few years;
- (b) if so, the details thereof for the last three years;
- (c) whether any steps were taken by the IRCTC to improve its services and also its profits in the coming years;
- (d) if so, the details thereof; and
- (e) if not, the reasons therefor?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

(a): Yes, Madam.

(b): Profits after tax:-

Financial Amount (in Crores)
Year

2007-08 20.75

2008-09 46.50

2009-10 63.05

(c) and (d): Some of the steps taken by IRCTC to improve its services and profits in the coming years includes, closer monitoring of the services provided in major units like Food Plaza, Foods Court and Fast Food Units, capacity enhancement of Rail Neer at the existing packaged drinking water plants, running of top end Luxury Tourist Train, offering all Inclusive packages with confirmed Rail reservation, hotel accommodation, transportation, meals, sightseeing etc. and obtained International Air Transport Association (IATA) accreditation for entering in air ticketing business.

(e): Does not arise.