

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:1569
ANSWERED ON:04.03.2011
PENDING BILLS FOR REIMBURSEMENT
Pratap Narayanrao Shri Sonawane

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether a large number of claims of pensioners under the Central Government Health Scheme (CGHS) are pending for reimbursement for more than 45 days;
- (b) if so, the reasons therefor and the measures taken by the Government to clear the pending bills at the earliest;
- (c) whether any time limit has been prescribed for the reimbursement of medical claims of pensioners;
- (d) if so, the details thereof and if not, the reasons therefor;
- (e) whether CGHS is not reimbursing 100 per cent amount of expenditure incurred by the CGHS beneficiaries on their treatment in private hospitals in exigency; and
- (f) if so, the reasons therefor alongwith action taken to reimburse 100 per cent payment to patients including pensioners?

Answer

THE MINISTER OF HEALTH & FAMILY WELFARE (SHRI GHULAM NABI AZAD)

(a) to (f): No. A few Medical bills for reimbursement of CGHS beneficiaries are pending for more than 45 days. These bills are pending mainly due to procedural delays like clarifications from Government Specialists, incomplete submission of bills by the beneficiaries, submission of repeat bills in the event of non-admissibility of full claims made by beneficiaries, etc. Claims Adalats are held to settle the pending bills. No time limit has been fixed, though an effort is made to settle the bills without delay. Treatment taken by pensioners in CGHS empanelled hospitals is cashless basis. Expenditure on treatment taken in Non-Empanelled Private Hospitals is reimbursed as per admissible CGHS rates, after verifying the emergency. Reimbursements are made as per approved package rates or as per AIIMS rates. If both are not available, then actual expenditures is reimbursed, subject to the specialist certifying that the treatment given was necessary for the welfare of the patient.