

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:4643  
ANSWERED ON:06.08.2009  
UTS TICKETS AT RAILWAY STATIONS  
Yadav Shri Dinesh Chandra

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the passengers are facing difficulties in getting Unreserved Ticketing System (UTS) tickets at Patna, Khadagiya and Saharsa Junction in Bihar;
- (b) if so, the details thereof, station-wise;
- (c) whether the Railways propose to establish more UTS counters at the said stations to address the problem faced by the passengers; and
- (d) if so, the details thereof and if not, the reasons therefor?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a): Sufficient number of Unreserved Ticketing System (UTS) counters are available at Patna, Khagaria and Saharsa Junction to facilitate passengers in getting UTS tickets.
- (b): Does not arise.
- (c) & (d): Since the existing number of UTS counters at Patna, Khagaria and Saharsa Junction are adequate to cater to the present level of traffic, there is no proposal at present for providing more UTS counters at these stations.