

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4577
ANSWERED ON:06.08.2009
EXTRA CHARGE FOR COMPUTERIZED TICKETS
Swamygowda Shri N Cheluvarya Swamy

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the railway passengers have to pay extra money of Rs.10 per ticket for computerized ticket;
- (b) if so, the details thereof;
- (c) the total amount received by Railways on this account in the year 2009-10;
- (d) whether the Railways are considering to abolish this extra amount being charged; and
- (e) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K.H. MUNIYAPPA)

- (a) & (b): Railway passengers booking e-tickets have to pay service charge varying between Rs.10/- & Rs.25/- per ticket in case of Sleeper(SL) and Reserved Second Sitting (2S) classes and Rs.20/- & Rs.40/- per ticket in case of other classes, depending upon the number of passengers booked on a ticket. The service charges for booking i-ticket are Rs.40/- per ticket for SL & 2S classes and Rs.60/- per ticket for other classes.
- (c): The service charge collected goes to Indian Railway Catering and Tourism Corporation (IRCTC). The amount collected by IRCTC on this account during the Financial Year 2009-10 (till July 2009) was Rs.36.24 crores.
- (d) & (e): At present, no such proposal is under consideration.