

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:992

ANSWERED ON:15.11.2010

IMPROVEMENT IN TELECOM SERVICES

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Bhaurao;Kumar Shri Vishwa Mohan;Patil Shri C. R. ;Rajendran Shri C.;Rawat Shri Ashok Kumar;Sayeed Muhammed Hamdulla A. B.  
;Singh Shri Bhupendra ;Singh Shri Radha Mohan;Tagore Shri Manicka;Thakur Shri Anurag Singh;Verma Shri Sajjan Singh

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the network quality of public/private Mobile and Land-line services is not very satisfactorily in the country;
- (b) if so, the details thereof alongwith the number of complaints received in this regard, State-wise and the reasons therefor,
- (c) whether the Government has directed the said Mobile/Land-line service providers to improve the services of both Mobile and Land-line phone connections in the country;
- (d) if so, the details thereof and the steps taken by the Government in this regard;
- (e) the details of the physical as well as the financial targets fixed and achieved for expansion and improvement of the telecom services in the country during the Eleventh Five Year Plan period, State-wise and the year-wise;
- (f) the action taken by the Government with respect to the areas where the targets fixed could not be achieved during the said period; and
- (g) the future strategy of the Government to expand and improve the telecom services in the country?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY

(SHRI SACHIN PILOT)

- (a) to (g) Madam, Information is being collected and will be laid on the Table of House.