

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1007  
ANSWERED ON:15.11.2010  
TELEPHONE CONNECTIONS TO SENIOR CITIZENS  
Nagar Shri Surendra Singh

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether a separate waiting list is being prepared for senior citizens in order to provide them telephone connections immediately;
- (b) if so, the details thereof;
- (c) whether any time-limit has been fixed for providing connections after the registration;
- (d) if so, the details thereof; and
- (e) if not, the reasons therefor?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

- (a) No separate waiting list for Sr. Citizens is maintained by Bharat Sanchar Nigam Ltd. (BSNL) and Mahanagar Telephone Nigam Ltd.(MTNL).
- (b) Does not arise in view of (a) above.
- (c) Yes, Madam.
- (d) As per Telecom Regulatory Authority of India (TRAI) norms, new telephone connections are to be provided within 7 days after registration of demand in those areas where telephone connections are available 'On Demand'.
- (e) Does not arise in view of (c) & (d) above.