

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1676
ANSWERED ON:16.07.2009
COMPUTERISATION SYSTEM FOR ISSUING TICKETS
Singh Dr. Raghuvansh Prasad

Will the Minister of RAILWAYS be pleased to state:

- (a) whether inauguration of computerized system for issuing tickets at Motipur station in Muzaffarpur took place on 2nd of February 2009;
- (b) if so, whether that system of issuing tickets is not working properly because of being out of order and non-availability of operator thus causing the great unrest among the people; and
- (c) the action proposed to be taken by the Railways to make the said computerized ticket system at Motipur station functional?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI K. H. MUNIYAPPA)

- (a) UTS-cum-PRS has been installed on 1st March 2009 at Motipur station.
- (b) There have been complaints regarding the system not working on account of malfunctioning of UPS, poor performance of BSNL channel and irregular power supply.
- (c) Remedial action is being taken to rectify the problems of connectivity, UPS & power supply.