

**GOVERNMENT OF INDIA  
PETROLEUM AND NATURAL GAS  
LOK SABHA**

UNSTARRED QUESTION NO:4907  
ANSWERED ON:09.12.2010  
COMPLAINT AGAINST LPG AGENCIES  
Verma Shri Sajjan Singh

**Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:**

- (a) whether a number of complaints have been received against gas agencies at Devas, Shajapur and Indore area of Madhya Pradesh ;
- (b) if so, the details thereof ;
- (c) whether the said agencies were found to be involved in black marketing of LPG cylinders ;
- (d) if so, the details thereof; and
- (e) the action taken by the Government against these agencies ?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS(SHRI JITIN PRASADA )

(a) to (e) : Whenever Public Sector Oil Marketing Companies (OMCs) receive complaints, these are investigated. If the complaint is established, action is taken against the erring LPG distributor in accordance with the provisions of the Marketing Discipline Guidelines (MDG)/Distributorship Agreement.

OMCs have reported that based on the established complaints for various irregularities by the LPG distributors, action has been taken in 4 cases in Indore and 2 cases in Devas during the period from April - September, 2010 under the provisions of MDG/Distributorship Agreement.

However, OMCs have reported that no established cases have been reported against their LPG distributors at Shajapur District of Madhya Pradesh.