

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:4334  
ANSWERED ON:06.12.2010  
MONITORING OF VOICE AND SMS SERVICES  
Singh Shri Bholra

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Government has received complaints regarding non-monitoring of Voice and SMS services of some telecom companies in the country;
- (b) if so, the details thereof alongwith the number of complaints received in this regard;and
- (c) the steps taken/being taken by the Government in this regard?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT)

- (a) Madam, there is no specific complaint regarding non-monitoring of Voice and SMS service of some telecom companies in the country.
- (b) & (c) Do not arise in view of (a) above.