

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:4272  
ANSWERED ON:06.12.2010  
FRANCHISEE POSTAL OUTLETS  
Singh Shri Uday Pratap

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the revenue earning of Department of Posts has registered a decline;
- (b) if so, the details thereof during the last three years and the current year;
- (c) whether the Government has proposed to set up franchisee postal outlets in the country;
- (d) if so, the details of such outlets set up in the country during the said period, state-wise;
- (e) the criteria fixed for setting up of franchisee postal outlets in the country; and
- (f) the extent to which the performance of postal services has increased by setting up of such outlets in the country?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT)

(a): No, Madam. As is evident from the details of revenue earned during last three years tabulated below:

Year Amount (in crore)

2007-08 Rs.5761.22

2008-09 Rs.6163.15

2009-10 Rs.6705.64

(b): Does not arise in view of (a) above.

(c) & (d): Yes, Madam. The Circle-wise number of Franchisee Outlets operating in the country (as on 31.03.2010) are given in Annexure-I.

(e): The Franchisee Outlets (FOs) are opened in urban and upcoming urban areas where there is need and demand for postal counter facilities and Department is not in a position to open Post Offices. The criteria for selection of franchisees are -

(i) age above 18 years;

(ii) educational qualification - 12th pass

(iii) security deposit - Rs.10,000/- (minimum);

(iv) two references from respectable persons of the locality. Preference is given to postal pensioners, those having computers and accessible premises.

(f): Franchisee Outlets have increased the performance of the postal services to the extent that these have created additional points of access to postal facilities. The details of business transacted by Franchisee Outlets during 2009-10 are given in Annexure-II.