

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

STARRED QUESTION NO:369  
ANSWERED ON:06.12.2010  
IMPROVEMENT IN POSTAL SERVICES  
Chowdhury Shri Adhir Ranjan

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the number of employees, category wise, in the Department of Posts in the country, State-wise;
- (b) whether there is any shortage of staff which hamper the efficient delivery of all kinds of services being rendered at present; and
- (c) if so, the details thereof, State-wise alongwith the steps taken/proposed to be taken to improve the efficiency level of the various postal services being provided?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF HUMAN RESOURCE DEVELOPMENT, SCIENCE AND TECHNOLOGY AND EARTH SCIENCES AND COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI KAPIL SIBAL)

(a) to (c) A Statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF THE LOK SABHA IN RESPECT OF PARTS (a) TO (c) OF THE LOK SABHA STARRED QUESTION NO. 369 FOR 6TH DECEMBER, 2010 REGARDING "IMPROVEMENT IN POSTAL SERVICES"

- (a) There are 22 Postal Circles in the country. The Circle-wise details of the number of employees, category-wise are given in Annexure 'A'.
- (b) Yes Madam. There is some shortage of staff. However, this does not hamper efficient delivery of postal services being rendered at present.
- (c) Details of vacant posts are given in Annexure 'B'. Shortage generally arises due to promotion, retirement, death or leave. Filling up of such vacancies is an on-going process. Vacant positions are managed through ad-hoc appointments, by redistribution and combination of duties, by engagement of Short Duty Staff and paid substitutes in Post Offices for delivery of postal services. Moreover, Departmental Promotion Committees are held to fill up promotional posts, Departmental examinations are held wherever prescribed and action is taken regularly for holding examinations to fill up posts through direct recruitment.